

Terms and Conditions:

1. The promotion period runs from 09 November to 20 November 2024 (the "Promotion Period"), while stock lasts.
2. The Concierge is located on Level LG2, Festival Walk ("Festival Walk"). Opening hours are from 11:00 am to 10:00 pm during the Promotion Period.
3. During the entire Promotion Period, purchase a Festival Walk Gift Card valued at HK\$2,000 to redeem a "T_T 11•11 limited edition insulated water bottle". (the "Gift").
4. Participating customers must be the cardholders of the designated electronic payment methods.
5. Daily quotas apply on a first-come, first-served basis, while stock lasts. The style given out will be determined on a random basis. Each shopper is entitled to one redemption per day.
6. Redemption tickets will be distributed on the first two days (9 – 10 November) starting at 10am. Limited daily quotas are available on a first-come, first-served basis. From 11 November onwards, remaining quotas will be given out on a first-come, first-served basis, and redemption will cease immediately when quotas are full.
7. The Concierge staff will determine the eligibility of each transaction. Festival Walk (2011) Limited ("FW2011") has the right to record (including photocopy) the spending details and the transaction amount for redemption processing and verification purposes. Information collected by FW2011 will be used for verification of the promotion only.
8. All redeemed gifts are not for sale. All redeemed gifts are not refundable, exchangeable for cash, and cannot be resold under any circumstances. Late redemption is not accepted.
9. If the redeemed gift is found damaged or malfunction, the gift can be exchanged only if it is unwashed or unused and in the original packaging. Customers should register on or the day after redemption at the Concierge located on Level LG2, Festival Walk. The exchanged gift will be available in early December, and the customers will be notified individually.
10. Receipts of Gift Card purchase are not applicable to bonus point registration of My FESTIVAL Loyalty Programme.
11. Staff of FW2011 and its tenants are not eligible to participate in this promotion and cannot conduct the redemption on behalf of others.
12. Visuals of related promotional materials (if applicable) are for reference only; gifts in kind prevail. Gifts will not be replaced or issued if lost or stolen. Redemption gifts are subject to such quality assurance Terms and Conditions as provided by the supplier. FW2011 accept no responsibility and no liability for any matter relating to the conditions and quality of redemption gifts provided by the respective supplier.
13. FW2011 reserve the right to change, suspend or terminate the offers or amend these Terms and Conditions at its sole discretion without prior notice.
14. In case of any disputes, FW2011 reserve the right for the final decision on all matters.
15. All participants who participated in the redemption are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the participants will be considered to have forsaken their rights to participate.

16. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.

條款及細則：

1. 推廣期由 2024 年 11 月 9 日至 11 月 20 日（「推廣期」），換完即止。
2. 又一城（「又一城」）LG2層顧客服務處之換領時間為推廣期內每日的早上11時至晚上10時。
3. 於整個推廣期內，顧客購買面值港幣\$2,000又一城禮品卡乙張，即可換領“T_T 11•11 限量保溫瓶”乙個（「禮品」）。
4. 參與此推廣活動之顧客必須為指定電子貨幣付款方式之持卡者。
5. 每日名額有限；每人每日最多只可換領限量禮品乙個，款式隨機派發，先到先得，換完即止。
6. 首兩天（11月9-10日）上午10時開始派發即日籌號，每日名額有限，先到先得，其餘名額將於11月11日起，以先到先得方式進行換領，換完即止。
7. 所有單據必須由工作人員核實方為有效。換領禮品時，又一城（2011）有限公司（「又一城2011」）將會記錄（或複印）發票上之資料及交易金額，以作辦理禮品換領手續及核實之用。收集的資料只限又一城2011用於是次推廣活動及作核實交易之用途。
8. 所有已換領的禮品乃非賣品，在任何情況下，所換領的禮品將不得退回、兌換現金或轉售。逾期換領恕不接受。
9. 所換領的禮品如有損壞或問題，可申請換貨，惟有關禮品必須為未經清洗及使用，保持完整並連同原包裝盒，最遲於換領翌日到又一城LG2層顧客服務處登記換貨。又一城將於12月上旬通知顧客有關領取補發禮品之安排。
10. 購買又一城禮品卡之收據不適用於 My FESTIVAL 會員獎賞計劃之積分登記。
11. 又一城2011及其商戶之職員均不能參加是次推廣活動及不可代替其他人進行換領。
12. 所有圖片只供參考，禮品以實物為準。禮品若有遺失或被盜竊，恕不補發。所有禮品的款式及質素以供應商最終所提供的貨品為準，又一城2011對供應商所提供的禮品款式及質素，將不承擔任何法律責任。
13. 又一城2011保留毋須事先通知的情況下更改、暫停或取消是次推廣活動或修訂其條款及細則之酌情權。
14. 如有任何爭議，又一城2011將保留最終決定權。
15. 所有參加者須已閱讀、明白並同意遵守是次推廣活動的參加辦法、條款及細則，否則作棄權論。
16. 如此條款及細則的中、英文版有所差異，一概以英文版為準。

条款及细则：

1. 推广期由 2024 年 11 月 9 日至 11 月 20 日（「推广期」），换完即止。
2. 又一城（「又一城」）LG2 层顾客服务处之换领时间为推广期内每日的早上 11 时至晚上 10 时。
3. 於整个推广期内，顾客购买面值港币\$2,000 又一城礼品卡乙张，即可换领“T_T 11·11 限量保温瓶”乙个（「礼品」）。
4. 参与此推广活动之顾客必须为指定电子货币付款方式之持卡者。
5. 每日名额有限；每人每日最多只可换领限量礼品乙个，款式随机派发，先到先得，换完即止。
6. 首两天（11 月 9-10 日）上午 10 时开始派发即日筹号，每日名额有限，先到先得，其余名额将于 11 月 11 日起，以先到先得方式进行换领，换完即止。
7. 所有单据必须由工作人员核实方为有效。换领礼品时，又一城（2011）有限公司（「又一城 2011」）将会记录（或复印）发票上之资料及交易金额，以作办理礼品换领手续及核实之用。收集的资料只限又一城 2011 用於是次推广活动及作核实交易之用途。
8. 所有已换领的礼品乃非卖品，在任何情况下，所换领的礼品将不得退回、兑换现金或转售。逾期换领恕不接受。
9. 所换领的礼品如有损坏或问题，可申请换货，惟有关礼品必须为未经清洗及使用，保持完整并连同原包装盒，最迟於换领翌日到又一城 LG2 层顾客服务处登记换货。又一城將於 12 月上旬通知顾客有关领取补发礼品之安排。
10. 购买又一城礼品卡之收据不适用於 My FESTIVAL 会员奖赏计划之积分登记。
11. 又一城 2011 及其商户之职员均不能参加是次推广活动及不可代替其他人进行换领。
12. 所有图片只供参考，礼品以实物为准。礼品若有遗失或被盗窃，恕不补发。所有礼品的款式及质素以供应商最终所提供的货品为准，又一城 2011 对供应商所提供的礼品款式及质素，将不承担任何法律责任。
13. 又一城 2011 保留毋须事先通知的情况下更改、暂停或取消是次推广活动或修订其条款及细则之酌情权。
14. 如有任何争议，又一城 2011 将保留最终决定权。
15. 所有参加者须已阅读、明白并同意遵守是次推广活动的参加办法、条款及细则，否则作弃权论。
16. 如此条款及细则的中、英文版有所差异，一概以英文版为准。